



MGR would like to introduce you to our guest speaker for our evening

Mark Carrazzo



Mark Carrazzo is a Lawyer and partner of his firm.

He holds a Bachelor of Law, Bachelor of Economics (Major in Accounting) and Graduate Diploma in Applied Finance and Investment (FINSIA).

Mark is a Fellow of the Australian Institute of Management and last year was a Judge for the AIM Owner Manager of the year award.

Mark has an abundance of knowledge on the topics he presents. Some of these topics are:

- *Building and Maintaining Key Relationships*
- *Standing out in a crowded market place: marketing essentials.*
- *The client experience: how to turn customers into advocates and ambassadors.*
- *Increasing staff motivation: getting the most from your team.*
- *Implementing effective internal and external communication.*
- *Understanding your client: Human Bias and Tendencies.*
- *How to run effective team meetings.*
- *Motivation and Performance: Getting the best out of yourself and those around you.*